MOBILE SAFETY & SECURITY APP

The TSU Protect App enables subscribers to use their mobile phones as a panic button in the event of a security or medical emergency. Linked to a 24/7 monitoring center and supported by a national Security and Medical Rescue Response Network in South Africa, this means that help is just the press of a button away.

Overview and Usage

Activate Protect App:
We encourage you to turn on the TSU Protect App BEFORE you are in a potentially dangerous situation – for example BEFORE departing from your residence or office. We track you in REAL TIME from the moment the App is activated / launched, even though an alert has not yet been raised.

Activate the Alert:
ALERT If you feel threatened, you can send out an alert by either shaking the phone or by pressing the ''Press for Alert'' button, depending on your App settings. Our 24/7 Monitoring Centre will call you immediately to determine what your emergency is in order to dispatch a security or medical responder to your location. If you cannot answer the call from our monitoring center, a security responder will be dispatched AUTOMATICALLY.

Our Features Include:

MAN DOWN – This feature allows users performing dangerous tasks or even the elderly to activate an immediate alert as soon as the user becomes motionless.

JOURNEY – Whenever you use this feature, the TSU Protect Control room and your emergency contacts are informed about where you're going and how long, so that they can check on you in case you're in trouble.

MEETING – The meeting alarm feature can help you in situations with a risk factor, for example when meeting an estranged partner, going on a blind date or working alone.

REPORT – You can quickly and easily send a report with supporting photo evidence that is automatically categorised, time stamped and geo tagged.

FREE MASS EMAIL AND SMS NOTIFICATION SERVICE – Available for corporate offers only.